

## Introduction

As this is our first article for the Monday Morning Dispatch, we thought it would be a good idea to introduce you to Acclaim.

## About Acclaim Credit Management & Recovery ("Acclaim")

We launched Acclaim in July 2019 with the vision of creating a market leading fast, efficient and flexible commercial debt recovery service which would provide clients with the opportunity to recover outstanding debts without cost.

In 2020 we were officially recognised as the "*Best in Yorkshire*" as winners of the Debt Recovery award at the Yorkshire Legal Awards.



We have invested significantly in bespoke technology to deliver a results driven recovery solution. This investment has allowed us to create a business model which provides our clients with a cost neutral way to recover B2B debts.

Cases are processed using a purpose built, scalable and flexible workflow practice management system which has been designed to handle single instructions to bulk recovery instructions at speed. We have created an app, the Gateway, which allows you to check the live progress of your matter at a time which suits you.

The Acclaim team act for a range of clients from owner managed business to PLC. Our customer service pledge is set out in a service level agreement. We are committed to delivering a first class service to our credit management clients.

## How Can Acclaim help you?

We ask our clients three simple questions:

- 1 Does your business have any outstanding invoices?
- 2 Would you like to recover those invoices at no cost to you?
- 3 Can one of the Acclaim team contact you to explain how we can help?

We are proud to be able to work on a contingency basis. If we do not recover, we do not charge.

The Acclaim service is designed to be an extension of your own credit control function. With flexibility in mind, we work closely with you to tailor a service that fits your business practices and systems. Our commercial approach allows you to manage your cash flow. We operate to the highest industry standards. We approach the debt collection process fairly and with an understanding of those genuinely experiencing financial difficulty. Your reputation and your financial health are important to us.

## Contact

If you require assistance with debt recovery, or are interested in finding out more about our services, then you can contact a member of our team below:

Matt Perry Associate Recoveries Manager Tel: 0113 2258847 Email: Mattperry@acclaim.law

Sean Thornhill Recoveries Executive Tel: 0113 2258853 Email: Seanthornhill@acclaim.law

Dan Hirst Partner Tel: 0113 2258815 Email: <u>Danhirst@acclaim.law</u>



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