

## Introduction

In this week's edition of the Monday Morning Dispatch, our focus is the International Creativity and Innovation Day which is coming up this month on 21st April 2023. The Day was adopted by the United Nations in 2018 and is observed annual on 21st April. The Day is used to raise awareness around the importance of creativity and innovation in problem solving with respect to advancing the United Nations sustainable development goals.

Over the last 12 months, Acclaim have been working tirelessly with developers to bring our clients our own innovation to make monitoring of their matters easier.

We are excited introduce everyone to Acclaim's new app 'The Gateway'.

## What is The Gateway?

The Gateway is an App, created by Acclaim, that allows our debt recovery clients to view their ongoing cases and have easy access to key case information in real time.

The key features of The Gateway are:

- A dashboard providing an overview of live cases;
- View the outstanding debtor balances across a debt book;
- View the outstanding debtor balance for individual cases;
- 0 Track matter progress on individual cases;
- Securely send, receive, and view messages and documents;
- Watch key cases;





## How Acclaim will use this App to help you

One of our most important values is keeping clients fully informed on the progress of their case and helping them feel like they are fully involved in the process of recovering their debts. This App is a huge innovative step forward in providing a legal experience for our clients that they have not had before.

This process will start when a client first instructs us, they will receive login details for The Gateway and from then on will be able to track and see updates about their file(s) instantaneously from the comfort of their own office or home.



## Contact

If you require assistance with debt recovery, or are interested in finding out more about our services, then you can contact a member of our team below:

Matt Perry Associate Recoveries Manager Tel: 0113 2258847

Email: Mattperry@acclaim.law

Sean Thornhill **Recoveries Executive** Tel: 0113 2258853

Email: Seanthornhill@acclaim.law

Dan Hirst Partner

Tel: 0113 2258815

Email: Danhirst@acclaim.law



